

Core Agenda

05-02-16

8:30 Curris Center, Ohio Room

In Attendance: Wendy Cain, Jan Fuqua, Tracy Roberts, Brantly Travis, Carla Thomas, Keith Weber, Kelley Wezner

Unable to Attend: Janet Balock, Ellen Dale, Fred Dietz, Joyce Gordon, Robert Pervine

Next Meeting - As noted below, the ellucian Banner consultants who conducted the on-campus interviews plan to return in May to present their recommendations. CORE and ITAC members will be invited to attend this presentation.

Information Staff Update - IS has eight vacant positions. One is in the interview stage. Five other vacant position are advancing through the approval process. [kw]

Prod Maintenance for May 2016 and TEST Cloning schedule - The current May PROD maintenance is scheduled for 05/15/2016, the day before grades are due for the Spring semester. Core Team members present agreed it would be best to move the maintenance to 05/22. Also, InfoSys would like to schedule a clone of PROD over TEST on 05/23/2016. This typically will take 3-4 days to complete. Can all areas be without a Test environment (TEST, PPRD, DVLP) during this time (05/24 - 05/27)? [bdt]

Replacement of Open Enrollment User Interface - Efforts to interface Banner and BenefitFocus are underway. This software will be used by HR to manage employee benefits and our Benefit Open Enrollment process. Tentative go live date is 08/01. [bdt]

New Tuition and Scholarship Model - The project team is implementing changes in Banner to concurrently support both the current and the new tuition and scholarship models. The project remains on schedule. [fd]
Discuss custom Banner modification to display the Cohort code for current and new students. [bdt]

Preferred First Name - Implementation of Preferred First Name has been approved. The status of current systems and a list of required system changes is being generated.

[tr/bdt/kw]

Valid Student Addresses - No change in project status since last CORE meeting. This project impacts several departments including HR, Registrar, Payroll, and Bursar. Two initial recommendations are:

1. Develop a SSB page requiring students to have at least one valid address
2. Complete implement of the “clean address” solution. [ed]

Next step is for Keith to schedule a group meeting to discuss project timelines. [kw]

University-wide Reporting - University reporting needs consist of both transactional/operation reports and decision support/analytical/business intelligence solutions. A project team has been created and has met twice. Criteria to evaluate COGNOS 11 and ARGOS reporting solutions are being drafted. [kw]

Information Technology Service Management (ITSM) - Implementation of a comprehensive technology service/help desk solution from Team Dynamix was started but then placed on hold for four weeks while PPM configuration is done (see below) . New processes for service catalog, incident management, change management, problem management, knowledge management, and asset tracking will be implemented prior to August 5. This project will significantly change processes within IS. All decentralized technology units are invited to participate in these process changes. [kw]

Project and Portfolio Management (PPM) - A PPM solution from Team Dynamix was included with their service/help desk solution. IS will implement the Project Management modules and new processes by June 10. Portfolio Management will be implemented at a later date. One week of PPM configuration/training has been completed. The second week of configuration/training is occurring the week of May 2. A third week and final week of training is set for June. [kw]

Assessment of Current Technology and Future Needs - More than 200 faculty and staff members completed ellucian’s survey. On-campus interviews were held. Ellucian will analyze this input and present recommendations in May. Ellucian is doing this assessment at no charge to Murray State. [kw]

Ellucian Annual Conference - Several individuals attended the ellucian Live conference. Significant information about ellucian’s plans for COGNOS 11, ARGOS, PERFORM, ODS, EDW, Banner XE, myGate, mobile apps, Recruiter, and Cloud based computing was shared at the conference. We will need to develop a 3-5 year roadmap

to guide our renewal, upgrade, and/or replacement of ellucian Banner ERP functional modules. Ideally this will be accomplished by December 2016. [kw]

Discuss University Technology Governance Proposal - The revisions to our University Technology Governance structure have been finalized. Next step is for ITAC to review the changes. The recommended changes are expected to be on the agenda for BOR approval at their June meeting. [kw]

Additional Agenda Items or Announcements for Today's Meeting? - None.

Meeting adjourned: 9:02 a.m.