Core Agenda
03-07-16
8:30 Clock Tower, Biology Building

In Attendance: Ellen Dale, Fred Dietz, Jan Fuqua, Joyce Gordon, Robert Pervine, Brantly Travis, Carla Thomas, Keith Weber, Kelley Wezner

Unable to Attend: Janet Balock, Wendy Cain, Tracy Roberts

Next Meeting - Monday, April 4, 8:30 - 11:00 am, Clock Tower, Biology Bldg.

Information Staff Update - IS presently has seven vacant positions. Each vacant position is being evaluated against the University's requirements for technical support and services. [kw]

Replacement of Open Enrollment User Interface - Pre-implementation discussion with HR staff members and BenefitFocus have just started. This company's software will be used by HR to manage employee benefits and will be our Open Enrollment replacement. Initially, there appears to be quite a bit of work required for Banner integration. Tentative go live date is 08/01. [bt]

"RAMP" Project - RAMP is now in production. [jb]

New Tuition and Scholarship Model - The project team has started making and testing changes in Banner to concurrently support both the current and the new tuition and scholarship models. The project remains on schedule. [kw]

Valid Student Addresses - No change in project status since last CORE meeting. This project is a high priority impacting several departments including HR, Registrar, Payroll, and Bursar. Two initial recommendations are:
1. Develop a SSB page requiring students to have at least one valid address
2. Complete implement of the "clean address" solution which has been purchased.
This project has not been scheduled, but is requested to be completed by May 2016. [ed]
Next step is to estimate resource requirements and for Keith to schedule a group meeting to discuss project timelines. [kw]

University-wide Reporting - University reporting needs consist of both transactional/operation reports and decision support/analytical/business intelligence solutions. These two categories require separate solutions. A project plan to address these needs will be developed by March 22. [kw]

Information Technology Service Management (ITSM) -   Implementation of a comprehensive technology service/help desk solution from Team Dynamix has started. New processes for service catalog, incident management, change management, problem management, knowledge management, and asset tracking will be implemented prior to August 5. This project will significantly change processes within IS. All decentralized technology units are being invited to participate in these process changes. A detailed review of the impact of the project will occur at our April meeting. [kw]

Project and Portfolio Management (PPM) - A PPM solution from Team Dynamix was included with their service/help desk solution. IS will implement the Project Management modules and new processes by June 10. Portfolio Management will be implemented at a later date. This new project management solution will significantly aid the new University Technology Governance structure. [kw]

Assessment of Current Technology and Future Needs - More than 200 faculty and staff members completed ellucian's survey. On-campus interviews are being held next week.   Ellucian will analyze this input and present recommendations in April. Ellucian is doing this assessment at no charge to Murray State. [kw]

Discuss University Technology Governance Proposal - Discuss and "finalize" the University Technology Governance proposal structure with a strong focus on the Administrative Solutions Advisory Committee which will replace CORE. [kw]

Additional Agenda Items or Announcements for Today's Meeting?

Meeting adjourned: 10:00 a.m.