**ITAC April 9, 2012**

**Agenda**

**Organizational Issues**

* Proposal for next ITAC meeting September 10, 2012 *Scheduled – Invitations sent*

**Discussion Items:**

**Campus move away from McAfee (Garrett).** *The campus will be moving from McAfee to Forefront (Microsoft) this summer (significant cost savings). Garrett is working with Academic Tech coordinators to coordinate the move. Help desk will schedule and move administrative users. Students shouldn’t pose much of a problem because even though we made McAfee available to them, very few of them capitalized on that. The free publically available tools are acceptable and supportable.*

*Forefront does not have a Mac version. The Help Desk will need to identify a Mac antivirus tool to accommodate Macs.*

**Labs Update** (general labs moving to Windows 7 this summer – Garrett). *The Help Desk will transition all public computer labs to Windows 7 this summer. Not expecting to have any impact on academic users as the Operating System is the only piece that hasn’t been transitioned.*

Current Outage 4-9-12 Update (Tommy Phillips). *Campus is experiencing network shares unavailability*. *Network hardware went down (bad board) – replacement board sent by IBM that was supposed to be replaced at 6:00 am was also defective. New board being shipped – also IS has a backup plan if it is also bad. 3:22 Tommy received word that the hardware was in, had been replaced and that server is now operational.*

Results of Staff survey – Training mentioned as an ongoing need. *Hal discussed current practice. Historically CTLT scheduled many training programs without having a lot of impact. Lots of people would sign up – very few would actually show up. They have now moved to a new system where faculty/staff can call or complete an online form to request customized training. CTLT will send trainers to users’ offices if desired or people can come to CTLT for one-on-one training.* ***ITAC is asked to help your area be aware of this new model. It offers the benefits of training people on exactly the products and features that they need – at a time and place of their choosing.*** *It is described on the website where people go to find training, but it would help if you could pass the word.*

User Group for tablets – Interest? Format? General interest in setting up a User Group – style lunch and learn session for tablet owners. Format will be bring your own lunch and tablet and come prepared to swap tips and advice with other tablet owners (or owners-to-be).

**Open Discussion**

Area discussion

*Would like advice for users moving data to the cloud – need to develop user awareness of issues involved.*

*Adobe purchases must be made by June 15.*

*ITAC would be interested to know student usage of iPads.*

Rumors?